

Title	Document No. WI-CO-001
Information Manual in terms of the Promotion of Access to	Revision 01
Information Act Of 2002 (PAIA Manual) and Protection of	
Personal Information Act Of 2013 (POPI)	
Department	Effective date
Rusiness Bractice and Compliance	30 August 2021
Business Practice and Compliance	Review period
	every 3 years

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1. Introduction

1.1 General

- 1.1.1 Organon is a global healthcare company working to make a difference in the lives of people through the innovative medicines, vaccines and consumer health and animal products that we discover and produce.
- 1.1.2 Our core therapeutic areas include diabetes, women's health, asthma, cholesterol, hypertension. We continue to focus on conditions that represent some of today's most significant health challenges like cardio-metabolic disease, and we are also building strengths in new areas such Bio-similar molecules.

1.2 **PAIA**

- 1.2.1 PAIA was assented to on the 2nd of February 2000, published on the 3rd of February 2000 and commenced on the 9th of March 2001.
- 1.2.2 The purpose of PAIA is to give effect to section 32 of the Constitution, a fundamental right in the Bill of Rights, being the right of access to any information held by the state and any information held by any other person and that is required for the exercise of any rights.
- 1.2.3 Section 50 of PAIA states that where a request is made for a Private Body to release a Record, the Private Body is obliged to release the Record, except where PAIA expressly provides for the withholding of the Record.
- 1.2.4 PAIA further sets out the required procedures to be followed by a requestor when making a Request for Access.
- 1.2.5 Section 51 of PAIA further states that "all Private Bodies are required to compile an information manual "PAIA Manual".

1.3 **POPI**

1.3.1 POPI was assented to on the 26th of November 2013.



- 1.3.2 The Purpose of POPI is to give effect to section 14 of The Constitution, "The Right to Privacy", by protecting Personal Information and regulating the free flow and processing of Personal Information.
- 1.3.3 POPI sets minimum conditions which all Responsible Parties must comply with so as to ensure that all Personal Information is respected and protected.
- 1.3.4 These minimum conditions are the Conditions for Lawful Processing and are more fully described in paragraph 13.1 of this manual.

2. The Purpose Of This Manual

- 2.1 The purpose of this Manual is to foster a culture of transparency and accountability within Organon, its employees and its network of Subsidiaries, Stakeholders, Customers and Third Parties of which Organon forms a part; to promote a culture of effective access to information and to enable all stakeholders to fully exercise and protect all their rights.
- 2.2 Furthermore, this manual aims to give effect to the right to privacy in relation to the protection of Personal Information.
- 2.3 Both PAIA and POPI recognise that the rights of access to information and privacy respectively are subject to the limitation's clause in terms of section 36 of The Constitution where such limitation is reasonable and justifiable in terms of the law of general application in an open and democratic society based on human dignity, equality and freedom.
- 2.4 This PAIA Manual of Organon South Africa:
- 2.4.1 Is available for viewing at Organon's premises at Spaces, 1st floor, Magwa Crescent, Gateway West, Waterfall City, Midrand Johannesburg, 2090 www.organon.com/southafrica
- 2.4.2 For the purposes of PAIA, details the process to be followed by a Requestor and the manner in which a Request for Access shall be facilitated.

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2.4.3 For the purposes of POPI, amongst other legislative requirements which Organon South Africa is subject to, details the purpose for which Personal Information may be processed, a description of the categories of Data Subjects for whom Organon South Africa processes personal information relating to such data subjects and the recipients to whom Personal Information may be supplied.

3. Definitions and Abbreviations

SA	The Republic of South Africa	
Conditions for Lawful Pro-	the conditions for the lawful processing of Personal Information	
cessing	as fully set out in chapter 3 of POPI and in paragraph 13.1 of this	
	Manual	
Constitution	The Constitution of the Republic of South Africa, 1996;	
Customer	any natural or juristic person that received or receives services	
	from Organon SA.	
Data Subject	Has the meaning ascribed thereto in section 1 of POPI	
Information Officer	The duly authorised Head (as defined in section 1 of PAIA) of Or-	
	ganon SA.	
Manual	This manual is prepared in accordance with section 51 of PAIA	
	and regulation 4(1) (d) of the POPI Regulations;	
Organon	Organon (Proprietary) Limited Registration Number	
	1996/03791/07, hereinafter referred to as Organon SA or Orga-	
	non South Africa (Pty) Ltd.	
PAIA	The Promotion of Access to Information Act 2 of 2000	
Personal Information	Has the meaning ascribed thereto in section 1 of POPI	
Personnel	Refers to any person who works for, or provides services to and	
	or act as an agent on behalf of Organon SA, and receives or is	
	entitled to receive remuneration and any other person who assists	
	in carrying out or conducting the business of Organon SA, which	
	includes, without limitation, Directors (executive and non-execu-	
	tive), all permanent, temporary and part-time staff as well as con-	
	tract workers	



PI	Personal Information
POPI	The Protection of Personal Information Act 4 of 2013
POPI Regulations	The regulations promulgated in terms of section 112(2) of POPI
Private Body	Has the meaning ascribed thereto in sections 1 of both PAIA and POPI
Processing	Has the meaning ascribed thereto in section 1 of POPI
Responsible Party	Has the meaning ascribed thereto in section 1 of POPI
Record	Has the meaning ascribed thereto in section 1 of PAIA and includes Personal Information
Requestor	Has the meaning ascribed thereto in section 1 of PAIA;
Request for Access	Has the meaning ascribed thereto in section 1 of PAIA
SAHRC	The South African Human Rights Commission

Capitalised terms used in this Manual have the meanings ascribed thereto in section 1 of POPI and PAIA as the context specifically requires, unless otherwise defined herein.

4. Contact Details Of The Information Officer (Managing Director)

Managing Director: Dr Abofele Khoele

Registered Address: Spaces, 1st floor, Magwa Crescent, Gateway West,

Waterfall City, Midrand Johannesburg, 2090

Email: <u>privacyza@organon.com</u>
Website: <u>www.organon.com/southafrica</u>

5. The Information Officer

- 5.1 The Act prescribes the appointment of an information officer for public bodies where such Information Officer is responsible for, amongst other things, assessing requests for access to information. The Head of a Private body in terms of section 51(1) and ss (2) of The Act, fulfils the function of compiling and updating the PAIA manual.
- 5.2 The Information Officer appointed in terms of The Act also refers to the Information Officer as referred to in the POPI Act. The information Officer oversees the function and



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responsibilities as required in terms of both PAIA and section 55 of the POPI Act after registering with the Information Regulator.

5.3 The information regulator may where it is deemed necessary appoint deputy information officers, as allowed for in section 17 of The Act as well as section 56 of the POPI Act. All requests for information in terms of The Act must be addressed to the Information Officer.

5.4 **Contact Details Of The Deputy Information Officer**

Information Officer: Kgositsile Mogamme

Registered Address: Spaces, 1st floor, Magwa Crescent, Gateway West,

Waterfall City, Midrand Johannesburg, 2090

privacyza@organon.com Email: Website: www.organon.com/southafrica

6. The South African Human Rights Commission

- 6.1 **Enquiry Details**
- The Commission launched a Guide in terms of section 10 of PAIA on 01 March 2005. The 6.1.1 Guide as required by section 51(1)b, is available in eleven official languages and has been distributed to public bodies. Members of the public can inspect or make copies of the Guide from the offices of these public bodies.
- 6.1.2 The guide contains information on understanding and using The Act; the objectives of The Act, particulars of every public body and private body, the manner and form of requests and contents of the regulations promulgated under The Act
- 6.1.3 The guide is also available on the SAHRC website and any enquiries on this Guide can be directed to:

6.1.3.1 The Deputy Information Officer:

Dr Shanelle van der Berg

The South African Human Rights Commission

PAIA Unit

Private Bag X 2700, Houghton, 2041 Telephone Number: 011 877 3608 Facsimile No: 011 403 0625



Website: https://www.sahrc.org.za/index.php/what-we-do/programmes

E-mail: <u>mnyuswa@sahrc.org.za</u>

7. Publication And Availability Of Certain Records In Terms Of PAIA

- 7.1 Schedule of Records
- 7.1.1 The Schedule of records as detailed in Appendix 3 of this Manual are records held by Organon South Africa for purposes of PAIA and POPI respectively. Access to such records may not be granted subject to the grounds of refusal as specified in paragraph 8 below.
- 7.2 List of applicable legislation
- 7.2.1 A list of applicable legislation in terms of which Organon South Africa retains or processes records and which is applicable of Organon South Africa is set out in Appendix 4.

8. Grounds For Refusal Of Access To Records In Terms Of PAIA

- 8.1 The following are the grounds on which Organon South Africa may, subject to the exceptions contained in Chapter 4 of PAIA, refuse a Request for Access in accordance with Chapter 4 of PAIA:
- 8.1.1 Mandatory protection of the privacy of a third party who is a natural person, including a deceased person, where such disclosure of PI would result in the unreasonable disclosure of personal information about a third party.
- 8.1.2 Mandatory protection of the commercial information of a third party if the records contain:
- 8.1.2.1 Trade Secrets of the third party;
- 8.1.2.2 Financial, commercial, scientific, or technical information of the third party, the disclosure of which could likely cause harm to the financial or commercial interests of that third party; and / or
- 8.1.2.3 Information disclosed in confidence by a third party to Organon South Africa, the disclosure of which could put that third party at a disadvantage in contractual or other negotiations or prejudice the third party in commercial competition.



- 8.1.3 Mandatory protection of confidential information of third parties if it is protected in terms of any agreement.
- 8.1.4 Mandatory protection of the safety of individuals and the protection of property.
- 8.1.5 Mandatory protection of records that would be regarded as privileged in legal proceedings.
- 8.1.6 Protection of the commercial information of Organon South Africa which may include:
- 8.1.6.1 Trade Secrets;
- 8.1.6.2 Financial, commercial, scientific or technical information, the disclosure of which could likely cause harm to the financial or commercial interests of Organon South Africa;
- 8.1.6.3 Information which, if disclosed, could put Organon South Africa at a disadvantage in contractual or other negotiations or prejudice Organon South Africa in commercial competition; and / or
- 8.1.6.4 Digital programs which are owned by Organon South Africa, and which are protected by copyright with intellectual property laws.
- 8.1.7 Research information of Organon South Africa or a third party, where such disclosure would place the research or the researcher at a serious disadvantage and
- 8.1.8 Requests for records that are clearly frivolous or vexatious or which involve an unreasonable division of resources.
- 9. Remedies Available To The Requestor Upon Refusal Of A Request For Access In Terms Of PAIA
- 9.1 Internal Remedies
- 9.1.1 A requestor may appeal in writing to Organon's Deputy Information Officer following a refusal for access to information.
- 9.1.2 Contact Details of the Deputy Information Officer:

Contact Peron: Kgositsile Mogamme

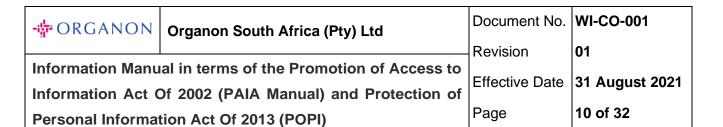


Email: <u>privacyza@organon.com</u>

- 9.2 External Remedies
- 9.2.1 In accordance with section 56(3)(c) and 78 of PAIA, a requestor may apply to a court for relief within 180 days of notification of the decision for appropriate relief.

10. Procedure For A Request Of Access In Terms Of PAIA

- 10.1 A Requester must comply with all the procedural requirements as contained in section 53 of PAIA relating to a Request for Access to a Record.
- 10.2 A Requester must complete the prescribed Request for Access form attached as Appendix 1 and submit the completed Request for Access form as well as payment of a request fee (if applicable) and a deposit (if applicable), to the Information Officer at the postal or physical address, facsimile number or electronic mail address stated in paragraph 5.3 above.
- 10.3 The Request for Access form must be completed with enough particularity to at least enable the Information Officer to identify the following:
- 10.3.1 The Record/s requested.
- 10.3.2 The identity of the Requester.
- 10.3.3 The form of access that is required, if the request is granted.
- 10.3.4 The postal address or fax number of the Requester and
- 10.3.5 The right that the Requester is seeking to protect and an explanation as to why the Record is necessary to exercise or protect such a right.
- 10.4 Organon SA will process the Request for Access within 30 days of receipt of the Request for Access, unless the Request for Access is of such a nature that an extension of the prescribed time limit is necessitated in accordance with section 57 of PAIA.



- 10.5 If, in addition to a written reply from the Information Officer, the Requester wishes to be informed of the decision on the Request for Access in any other manner, the Requestor must state the manner and the particulars so required.
- 10.6 If a Request for Access is made on behalf of another person, the Requester must submit proof of the capacity in which the Requester is making the request to the reasonable satisfaction of the Information Officer.
- 10.7 If an individual is unable to complete the prescribed form because of illiteracy or disability, such a person may make the request orally.
- 10.8 Organon SA will voluntarily provide the requested Records to a Personal Requestor (as defined in section 1 of PAIA). The prescribed fee for reproduction of the Record requested by a Personal Requestor will be charged in accordance with section 54(6) of PAIA and paragraph 11 below.

11. Fees

11.1 The Act provides for two types of fees, namely:

- 11.1.1 A request fee, payable by a Requestor, other than a Personal Requestor; and
- 11.1.2 An access fee, which must be calculated by taking into account the production costs, search and preparation time and cost, as well as postage costs.
- 11.2 When the Request for Access is received by the Information Officer, the Information Officer shall by notice require the Requester, other than a Personal Requester, to pay the prescribed request fee (if any), before further processing of the Request for Access.
- 11.3 If the search for a Record requires more than the prescribed hours for this purpose, the Information Officer shall notify the Requester to pay as a deposit, the prescribed portion of the access fee (being not more than one third) which would be payable if the Request for Access is granted.

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- 11.4 The Information Officer shall withhold a Record until the Requester has paid the fees set out in Appendix 2.
- 11.5 A Requester whose Request for Access to a Record has been granted, must pay an access fee for reproduction and for search and preparation, and for any time reasonably required in excess of the prescribed hours to search for and prepare the Record for disclosure including making arrangements to make it available in a requested form provided for in section 29(2) (a) and (b)(i) and (ii) of PAIA.
- 11.6 If a deposit has been paid in respect of a Request for Access which is refused, the Information Officer must repay the deposit to the Requester.

12. Decision To Grant Access To Records

- 12.1 Organon SA shall decide whether to grant or decline the Request for Access within 30 days of receipt of the Request for Access and must give notice to the Requestor with reasons (if required) to that effect.
- 12.2 The period referred to in paragraph 10.1 above may be extended for a further period of not more than 30 days if the Request for Access is for a large number of Records or the Request for Access requires a search for Records held at another office of Organon SA and the Records cannot reasonably be obtained within the original 30 day period.
- 12.3 Organon SA will notify the Requester in writing should an extension of time as contemplated in paragraph 12.2 above be required.

13. Protection Of Personal Information That Is Processed By Organon SA

13.1 Conditions for Lawful Processing

13.1.1 Chapter 3 of POPI provides for the minimum Conditions for Lawful Processing of Personal Information by a Responsible Party. These conditions may not be derogated from unless



specific exclusions apply as outlined in POPI. Below is a description of the eight Conditions for Lawful Processing as contained in POPI:

- 13.1.1.1 Accountability the Responsible Party has an obligation to ensure that there is compliance with POPI in respect of the Processing of Personal Information.
- 13.1.1.2 Processing limitation Personal Information must be collected directly from a Data Subject to the extent applicable; must only be processed with the consent of the Data Subject and must only be used for the purposes for which it was obtained.
- 13.1.1.3 Purpose specification Personal Information must only be processed for the specific purpose for which it was obtained and must not be retained for any longer than it is needed to achieve such purpose.
- 13.1.1.4 Further processing limitation further processing of Personal Information must be compatible with the initial purpose for which the information was collected.
- 13.1.1.5 Information quality the Responsible Party must ensure that Personal Information held is accurate and updated regularly and that the integrity of the information is maintained by appropriate security measures.
- 13.1.1.6 Openness there must be transparency between the Data Subject and the Responsible Party.
- 13.1.1.7 Security safeguards a Responsible Party must take reasonable steps to ensure that adequate safeguards are in place to ensure that Personal Information is being processed responsibly and is not unlawfully accessed.
- 13.1.1.8 Data Subject participation the Data Subject must be made aware that their information is being processed and must have provided their informed consent to such processing.

13.2 Purpose of the Processing of Personal Information by Organon SA

13.2.1 As outlined in paragraph 13.1.1.3, Personal Information may only be Processed for a specific purpose. The purposes for which Organon Processes or will Process Personal Information is set out in Part 1 of Appendix 5.

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13.3 Categories of Data Subjects and Personal Information/special Personal Information relating thereto

13.3.1 As per section 1 of POPI, a Data Subject may either be a natural or a juristic person. Appendix 4 sets out the various categories of Data Subjects that Organon SA Processes Personal Information on and the types of Personal Information relating thereto.

13.4 Recipients of Personal Information

13.4.1 Appendix 4 outlines the recipients to whom Organon SA may provide a Data Subjects Personal Information to.

13.5 Cross-border flows of Personal Information

- 13.5.1 Section 72 of POPI provides that Personal Information may only be transferred out of the Republic of South Africa:
- 13.5.1.1 If the recipient country can offer such data an "adequate level" of protection. This means that its data privacy laws must be substantially similar to the Conditions for Lawful Processing as contained in POPI; or
- 13.5.1.2 If the Data Subject consents to the transfer of their Personal Information; or
- 13.5.1.3 If the transfer is necessary for the performance of a contractual obligation between the Data Subject and the Responsible Party; or
- 13.5.1.4 If the transfer is necessary for the performance of a contractual obligation between the Responsible Party and a third party, in the interests of the Data Subject; or
- 13.5.1.5 If the transfer is for the benefit of the Data Subject, and it is not reasonably practicable to obtain the consent of the Data Subject, and if it were, the Data Subject, would in all likelihood provide such consent.
- 13.5.1.6 Part 4 of Appendix 4 sets out the planned cross-border transfers of Personal Information and the condition from above that applies thereto.

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13.6 Description of information security measures to be implemented by Organon SA

- 13.6.1 Part 5 of Appendix 4 sets out the types of security measures to implemented by Organon SA in order to ensure that Personal Information is respected and protected.
- 13.6.2 A preliminary assessment of the suitability of the information security measures implemented or to be implemented by Organon SA may be conducted in order to ensure that the Personal Information that is processed by Organon SA is safeguarded and processed in accordance with the Conditions for Lawful Processing.

13.7 Objection to the Processing of Personal Information by a Data Subject

13.7.1 Section 11(3) of POPI and regulation 2 of the POPI Regulations provides that a Data Subject may, at any time object to the Processing of his / her / its Personal Information in the prescribed form attached to this manual as Appendix 5 subject to exceptions contained in POPI.

13.8 Request for correction or deletion of Personal Information

13.8.1 Section 24 of POPI and regulation 3 of the POPI Regulations provides that a Data Subject may request for their Personal Information to be corrected / deleted in the prescribed form attached as Appendix 6 to this Manual.

14. References

The Promotion of Access to Information Act Of 2002 (PAIA)
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15. Revision History

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16. **Appendices**

Appendix 1	Form C: Request for access to record of Private Body
Appendix 2	Applicable fees in Respect of Private Bodies in relation to PAIA
Appendix 3	List of applicable legislation in respect of Organon SA
Appendix 4	Schedule of Records of Organon in relation to POPI
Appendix 5	Form for the objection to the processing of personal information in terms of POPI
Appendix 6	Form for the request to delete or correct personal information in terms of POPI

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Appendix 1

FORM C REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY (Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)) [Regulation 10]

A. Particulars of private body The Head:

Full names and surname:

Identity number:

B.	Particulars of	person	requesting	access	to the	record

- (a) The particulars of the person who requests access to the record must be given below.
- (b) The address and/or fax number in the Republic to which the information is to be sent must be given.

This section must be completed ONLY if a request for information is made on behalf of another person.

(c) Proof of the capacity in which the request is made, if applicable, must be attached.

Full names and surname:												
Identity number:												
Postal address:												
Telephone number:		()				Fa	x numb	er: ()		
	Telephone number: () Fax number: ()											
E-mail address:												
Capacity in which request is made, when made on behalf of another person:												
C. Particulars of person on whose behalf request is made												

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(a)	Provide full particulars of the record to which access is requested, including the reference number if that is
	known to you, to enable the record to be located.

(b) If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

Description of record or relevant part of the record:
2. Reference number, if available:
2. Reference number, if available.
3. Any further particulars of record:

D. Fees

- (a) A request for access to a record, other than a record containing personal information about yourself, will be processed only after a request fee has been paid.
- (b) You will be notified of the amount required to be paid as the request fee.
- (c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
 - If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:	

E. Form of access to record

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If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 below, state your disability and indicate in which form the record is required.

Disability:□

Disabilit	ty:□	Form in which record is required:			
Mark th	e appropriate box with an X .				
		access in the specified form may depend on	the form in which t	he record	
	ess in the form requested may ned if access will be granted in	be refused in certain circumstances. In such another form.	n a case you will be	e in-	
(c) The	fee payable for access to the	record, if any, will be determined partly by the	eform in which acc	cess is requested	d.
1. If the	record is in written or printe	ed form:			
	copy of record*	inspection of record			
	ord consists of visual image includes photographs, slide	es - es, video recordings, computer-generated	images, sketche	s, etc.):	
	view the images	copy of the images*	transcription of images*	the	
3. If rec	ord consists of recorded wo	ords or information which can be reprodu	ced in sound:		
	listen to the soundtrack (audio cassette)	transcription of soundtrack* (written or printed document)			
4. If rec	ord is held on computer or i	n an electronic or machine-readable form	n:	<u>.</u>	
	printed copy of record*	printed copy of information derived from the record*	copy in compute readable form* (stiffy or compact		
*If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? Postage is payable. YES NO					
F	. Particulars of right to be ex	kercised or protected			
If the pr	ovided space is inadequate, p	lease continue on a separate folio and attac	h it to this form.		
The req	uester must sign all the add	itional folios.			
1. lr	ndicate which right is to be exe	rcised or protected:			

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2. Explain why the record requested is required for the exercise or prote G. Notice of decision regarding request for access	ction of the afore	mentioned right:			
ou will be notified in writing whether your request has been approved / denied. If you wish to be informed in nother manner, please specify the manner and provide the necessary particulars to enable compliance with your equest.					
How would you prefer to be informed of the decision regarding your requestion	of	year			
	SIGNA	TURE OF			

REQUESTER /

IS MADE

PERSON ON WHOSE BEHALF REQUEST

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Appendix 2

APPLICABLE FEES IN RESPECT OF PRIVATE BODIES IN RELATION TO PAIA



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Appendix 3

LIST OF APPLICABLE LEGISLATION IN RESPECT OF Organon SA

- 1. The Medicines and Related Substances Act No. 101 of 1965
- 2. Basic Conditions of Employment Act No. 75 of 1997
- 3. Companies Act No. 71 of 2008
- 4. Competition Act No. 89 of 1998
- 5. Compensation for Occupational Injuries and Diseases Act No. 130 of 1993
- 6. Constitution of South Africa, 1996
- 7. Customs and Excise Act No 91 of 1964
- 8. Electronic Communications and Transactions Act No. 25 of 2002
- 9. Employment Equity Act No. 55 of 1998
- 10. Financial Advisory and Intermediary Services Act No.37 of 2002
- 11. Financial Intelligence Centre Act No. 38 of 2001
- 12. Financial Markets Act No. 19 of 2012
- 13. Financial Sector Regulation Act No. 9 of 2017
- 14. Immigration Act No. 13 of 2002
- 15. Income Tax Act No. 58 of 1962
- 16. Insolvency Act No. 24 of 1936
- 17. Inspection of Financial Institutions Act No.80 of 1998
- 18. Labour Relations Act No. 66 of 1995
- 19. National Credit Act No. 34 of 2005
- 20. National Payment System Act No. 78 of 1998
- 21. Occupational Health and Safety Act No. 85 of 1993
- 22. Pharmacy Act No. 53 of 1974
- 23. Prevention of Organised Crime Act No. 121 of 1998
- 24. Promotion of Access to Information Act No. 2 of 2000
- 25. Protection of Personal Information Act No. 4 of 2013
- 26. Protected Disclosures Act No. 26 of 2000
- Protection of Constitutional Democracy Against Terrorist and Related Activities Act No. 33 of 2004
- 28. Securities Transfer Tax Act No.25 of 2007
- 29. Skills Development Levies Act No.9 of 1999
- 30. Unemployment Insurance Contributions Act No. 4 of 2002
- 31. Value-added Tax Act No. 89 of 1991
- 32. General Data Protection Regulation (GDPR)

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Appendix 4 SCHEDULE OF RECORDS OF Organon SA IN RELATION TO PAIA

Part 1	Purpose of the Processing of Per-	Type of Processing
	sonal Information	
	(A) to provide accounts and ser-	Collection, recording, organiza-
	vices to the Customer in accord-	tion, structuring, storage, adapta-
	ance with terms agreed to by	tion or alteration, retrieval, consul-
	the Customer;	tation, use, disclosure by transmis-
	(B) to undertake activities re-	sion, dissemination or otherwise
	lated to the provision of ac-	making available, alignment or
	counts, services and trade	combination, restriction, erasure
	transactions, such as, by way of	or destruction,
	non-exhaustive example:	
	(1) to fulfil foreign and domes-	
	tic legal, regulatory and compli-	
	ance requirements and comply	
	with any applicable treaty or	
	agreement with or between	
	foreign and domestic govern-	
	ments applicable to any of the	
	Organon SA, Organon SA affili-	
	ates and their agents or pay-	
	ment infrastructure providers;	
	(2) to verify the details and cre-	
	dentials of the Third Party or its	
	representatives who contact	
	the Organon or may be con-	
	tacted by Organon SA;	
	(3) for risk assessment, infor-	
	mation security management, sta-	
	tistical, trend analysis and planning	
	purposes; (4) to monitor and rec-	
	ord calls and electronic communi-	
	cations with the Customer for qual-	
	ity, training, investigation and	
	fraud prevention purposes; (5) for	
	crime detection, prevention, inves-	
	tigation and prosecution; (6) to en-	
	force or defend the Organon SA's	
	or Organon SA affiliates' rights; and	
	(7) to manage the Organon SA's re-	
	lationship with the Customer,	
	which may include providing	
	willen may include providing	



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information to Customer and Cus-	
tomer affiliates about Organon	
SA's and Organon SA affiliates'	
products and services; and (C) the	
purposes related to any authorised	
disclosure made in terms of agree-	
ment, law or regulation; (D) any	
additional purposes expressly au-	
thorised by the Customer; and (E)	
any additional purposes as may be	
notified to the Customer or Data	
Subjects in any notice provided by	
Organon SA	

Part 2	Categories of Data Subjects of Organon SA and categories of	Data Subject	Personal Information Processed
			Processed
	Personal Information relating thereto		
		Nich colored to dollar	B I data a dati a da
	Customer:	Natural and Juristic	Personal data relating to
	 Corporate; Customer 	Person	a Data Subject received
	Profile information in-		by or on behalf of Orga-
	cluding, account de-		non SA from the Cus-
	tails, payment infor-		tomer, Customer affili-
	mation, corporate		ates and their respective
	structure, customer		representatives and re-
	risk rating and other		lated parties in the
	customer information		course of providing ser-
	including to the extent		vices to the Customer or
	the categories of infor-		in connection with a
	mation relate to indi-		transaction or services.
	viduals or representa-		Customer personal data
	tives of customers		may include names, con-
	(e.g., shareholders, di-		tact details, identifica-
	rectors, etc.) required		tion and verification in-
	for the above men-		formation, nationality
	tioned purposes.		and residency infor-
	Individual; Name; con-		mation, taxpayer identif
	tact details (Company		cation numbers, voice-
	E-Mail Address, Com-		prints, bank account and
	pany Telephone Num-		transactional infor-
	ber), client details		mation (where legally
	(Home Facsimile Num-		permissible), to the ex-
	ber, Home Postal Ad-		tent that these amount
	dress, Home		



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Telephone Number,	to personal data under
Personal Cellular, Mo-	POPI.
bile Or Wireless Num-	
ber, Personal E-Mail	
Address); regulatory	
identifiers (e.g. tax	
identification number,	
Alien Registration	
Number); Account in-	
formation (Bank Ac-	
count Currency Code,	
Bank Account Id, Bank	
Account Name, Bank	
Account Number, Bank	
Account Type, Bank	
account balance);	
transaction details and	
branch details; "know-	
your customer" data,	
account opening	
forms; photographs;	
other identification	
and verification data	
as contained in images	
of ID card, passport	
and other ID docu-	
ments; images of cus-	
tomer signatures).	
• Staff:	
Name; Organon Global	
employee ID number;	
business contact de-	
tails (address/tele-	
phone number/email	
address)	

Part 3	Recipients of Personal Information		
	Organon SA, its affiliates and their respective representatives		



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Part 4

When making authorized disclosures or transfers of personal information in terms of section 72 of POPI, Personal Data may be disclosed to recipients located in countries which do not offer a level of protection for those data as high as the level of protection as South Africa.

Part 5

Description of information security measures to be implemented by Organon SA

Organon SA undertakes to institute and maintain the data protection measures to accomplish the following objectives outlined in numbers 1 to 8. The details given are to be interpreted as examples of how to achieve an adequate data protection level for each objective.

Access Control of Persons

Organon SA shall implement suitable measures in order to prevent unauthorized persons from gaining access to the data processing equipment where the data are processed.

2. Data Media Control

Organon SA undertakes to implement suitable measures to prevent the unauthorized manipulation of media, including reading, copying, alteration or removal of the data media used by Organon SA and containing personal data of Customers.

3. Data Memory Control

Organon SA undertakes to implement suitable measures to prevent unauthorized input into data memory and the unauthorized reading, alteration or deletion of stored data of the Data Exporter's customers.

User Control

Organon SA shall implement suitable measures to prevent its data processing systems from being used by unauthorized persons by means of data transmission equipment.

5. Access Control to Data

Organon SA represents that the persons entitled to use Organon SA's data processing system are only able to access the data within the scope and to the extent covered by their respective access permissions (authorization).

5. Transmission Control

Organon SA shall be obliged to enable the verification and tracing of the locations / destinations to which the personal information is transferred by utilization of Organon SA's data communication equipment / devices.

7. Transport Control

Organon SA shall implement suitable measures to prevent Personal Information from being read, copied, altered or deleted by unauthorized persons during the transmission thereof or during the transport of the data media.

8. Organization Control

Organon SA shall maintain its internal organization in a manner that meets the requirements of this Manual.



Appendix 5

FORM FOR THE OBJECTION TO THE PROCESSING OF PERSONAL INFORMATION IN TERMS OF POPI

OBJECTION TO THE PROCESSING OF PERSONAL INFORMATION IN TERMS OF SECTION 11(3) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)

REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFORMATION, 2017

[Regulation 2(1)]

Note:

- 1. Affidavits or other documentary evidence in support of the objection must be attached.
- 2. If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.

Reference Number....

A	DETAILS OF DATA SUBJECT
Name and surname of data subject:	
Residential, postal or business address:	
	Code ()
Contact number(s)	
Fax number:	
E-mail address:	
В	DETAILS OF RESPONSIBLE PARTY
Name and surname of responsible party (if the responsible party is a natural): Residential, postal or business address:	
C	ode ()



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Contact number(s):					
Fax number:					
E-mail address:					
Name of public or private body (if the responsible party is not a natural person):					
Business address:					
Code ()					
Contact number(s):					
Fax number:					
E-mail address:					
C REASONS FOR OBJECTION (Please provide detailed reasons for the objection)					
Signed at this day of20					
Signature of data subject (applicant)					

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Appendix 6

FORM FOR THE REQUEST TO DELETE OR CORRECT PERSONAL INFORMATION IN TERMS OF POPI

REQUEST FOR CORRECTION OR DELETION OF PERSONAL INFORMATION OR DESTROYING OR DELETION OF RECORD OF PERSONAL INFORMATION IN TERMS OF SECTION 24(1) OF THE PROTECTION OF PERSONAL INFORMATION ACT, 2013 (ACT NO. 4 OF 2013)

REGULATIONS RELATING TO THE PROTECTION OF PERSONAL INFOR-MATION, 2017

[Regulation 3(2)]

Note:

- 1. Affidavits or other documentary evidence in support of the request must be attached.
- 2. If the space provided for in this Form is inadequate, submit information as an Annexure to this Form and sign each page.

Reference Number

Mark the appropriate box with an "x".

Request for:

Reference Number....

Correction	or deletion	of the p	personal	information	about the	data	subject
which is in	possession	or unde	er the co	ntrol of the r	esponsible	party	/ .

Destroying or deletion of a record of personal information about the data subject which is in possession or under the control of the responsible party and who is no longer authorised to retain the record of information.

Α	DETAILS OF THE DATA SUBJECT
Surname:	
Full names:	
Identity number:	
Residential, postal	



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or business ad-				
dress:	Code ()			
Contact number(s):				
Fax number:				
E-mail address:				
B DETAILS OF RESPON	SIBLE PARTY			
Name and surname of re- sponsible party (if the re- sponsible party is a				
natural person):				
Residential, postal or				
business address:				
	Code ()			
Contact number(s):				
Fax number:				
E-mail address:				
Name of public or private	body (if the responsible party is not a			
natural person):				
Business address:				
Code ()				
Contact number(s):				
Fax number:				
E-mail address:				
REASONS FOR *CORRECTION OR DELETION OF THE PERSONAL INFORMATION ABOUT THE DATA SUBJECT/*DESTRUCTION OR DELETION OF A RECORD OF PERSONAL INFORMATION ABOUT THE DATA SUBJECT WHICH IS IN POSSESSION OR UNDER THE CONTROL OF THE RESPONSIBLE PARTY. (Please provide detailed reasons for the request)				

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* Delete whichever is not applicable	
Signed at this day of 20	
Signature of Data subject	



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Signature:

4

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Signature:

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Electronically signed by: Mokgadi Mashishi Reason: Reviewed Date: Aug 30, 2021 14:07 GMT+2



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Signature: Lucinda Mosketsi

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WI-CO-001_Organon_PAIA Manual 20 August 2021_(Final 1)

Final Audit Report 2021-09-21

Created: 2021-09-08

By: Kgositsile Mogamme (kgositsile.mogamme@organon.com)

Status: Signed

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 Signature Date: 2021-09-21 12:44:33 PM GMT Time Source: server- IP address: 197.96.173.38
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