



# STATUS FAKTUR DAN PEMBAYARAN DI COUPA

**Panduan Proses** 





## Cara Memeriksa Status Invoice pada Coupa

1. Masuk ke Coupa Supplier Portal dengan Email dan Password.

🎧 coupa supplier portal		Secure
	Login	
	Email Password	
	Forgot your password? Login	
	New to Coupa? CREATE AN ACCOUNT	

2. Klik Tab Invoice.





<b>€</b> coup	a supplier portal						C
Home	Profile Orders	Service/Time Sheets	ASN 🚺	nvoices	Catalogs	Business Performance	Sourc
Invoices	Invoices Lines Paymo	ent Receipts					
	lavaiaaa					Select Customer	orga
	Invoices						
	Instructions From Cu	istomer					
	Example text - this is see Create Invoice	et on your Company Informat	tion setup page	e and will be	displayed for (	CSP and SAN suppliers on the li	nvoice list
	Create Invoice from	PO Create Invoice fro	m Contract	Create	Blank Invoice	Create Credit Note	
	Export to 🗸					View All	¥

3. Pilih costumer Anda yang ada pada daftar drop-down.

Select Customer organon-dev - Test Supplier 098789	•
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4. Setelah costumer dipilih, Coupa akan menampilkan daftar invoice dan statusnya.





## Invoices

### Instructions From Customer

xample text - th reate Inv	is is set on your C /OICES 🕧	ompany Informat	tion setup page and	will be displayed	for CSP a	nd SAN suppliers on	the Invoice list	page}	
Create Invoice	e from PO Ci	reate Invoice fro	m Contract	Create Blank Inv	oice	Create Credit Note	•		
Export to ~					1	View All	¥	Search	,o
Invoice #	Created Date	Status	PO #	Total	Unans	wered Comments	Dispute Rea	ason	Actions
None	04/04/23	Draft	9500001621	9,000.00 USD	No				10
None	04/04/23	Draft	9500001621	9,000.00 USD	No				10
Revalidate 2	04/03/23	Approved	9500001621	1,000.00 USD	No				

Di bawah ini Anda dapat melihat daftar status invoice dan makna dari setiap invoice:

Status Invoice	Makna
AP Hold	Memerlukan peninjauan hutang dagang
Approved	Invoice telah disetujui untuk pembayaran
Disputed	Requester perlu melakukan perubahan pada Invoice
Draft	Dokumen tersimpan, tetapi tidak dikirim
On Hold	Memerlukan peninjauan oleh seseorang di luar AP
Pending Approval	Menunggu persetujuan saat ini





Pending Receipt	Menunggu item Invoice diterima atau terdapat masalah toleransi pada Invoice yang memerlukan action dari Requestor atau Approver
Rejected	Invoice ini telah ditolak (di-reject) oleh approver
Dibatalkan	Invoice dibatalkan
Ditarik	Invoice ditarik

**5.** Untuk memeriksa rincian lebih lanjut tentang Invoice tertentu, klik nomor.



6. Invoice akan ditampilkan, dan Anda akan dapat melihat status.





🔅 General Info

Invoice #	S333444						
Invoice Date	02/16/23						
Payment Term	Z507-Within 30 days from invoice date due net						
Delivery Date	02/16/23						
Currency	USD						
Delivery Number	None						
Status	Approved						
Shipping Term	FCA						
Legal Invoice	download						
Supplier Notes	None						
Attachments	$T_{T}\ \text{Demo}$						
Discount Amount	None						





## Cara Memeriksa Status Pembayaran di Coupa

1. Klik pada tab **Invoices**, lalu pilih pelanggan Anda dari daftar dropdown.

🗱 coupa supplier portal									FIFICATIONS	10   HELP 🗸
ft 🚺	oices Orders	Business Profile	Setup	Service/Time Sheets	ASN	Sourcing	Forecasts	Catalogues	Workers	More
Invoices	Invoices Lines	Payment Receipts								

## 2. Pilih opsi View Payment Information.

#### Instructions From Customer {Example text - this is set on your Company Information setup page and will be displayed for CSP and SAN suppliers on the Invoice list page} Create Invoices 🥡 Create Invoice from PO Create Invoice from Contract **Create Blank Invoice Create Credit Note** Export to 👻 D View Payment Information Search Paid PO# Invoice Date Payment Term Date Of Supply Payment Information Invoice # Status

**3.** Setelah opsi tersebut dipilih, Coupa akan menampilkan informasi pembayaran untuk faktur Anda.

Export to V							nt Information 👻 Search 🔎
Paid	PO #	Invoice #	Status	Invoice Date	Payment Term	Date Of Suppl	y Payment Information
No	9500000264	3059843	Disputed	11/01/2024	Z512-Within 60 days from invoice date, due net	19/01/2024	
Yes	9500001240	3059841	Approved	11/01/2024	Z507-Within 30 days from invoice date due net	18/01/2024	Payment# 1500002827 on 07/08/2024 for GBP 67,214.81

**Catatan**: Detail pembayaran Invoice Coupa mungkin tidak ditemukan karena alasan berikut:

**a.** Tanggal pembayaran Invoice belum jatuh tempo



Select customer Organon - 0001005941-Test Accol 🗸



**b.** Jika Invoice memiliki status yang berbeda dengan yang ada pada bagian "Approved" (atau Invoice tidak muncul sama sekali dalam laporan Coupa), supplier dapat meminta Informasi tambahan dengan menghubungi departemen Helpdesk.